Privacy

Schut Papier takes your privacy very seriously and will manage your details carefully. To protect your privacy, Schut Papier follows the AVG (Algemene Verordening Gegevensbescherming). How Schut Papier makes use of your personal details can be found in this privacy statement.

1. Who is SCHUT PAPIER?

With a relatively small production unit and a reach of 55 to 600 g/m2, we are able to develop new paper products in close collaboration with our customers – without limitations in terms of size, thickness and colour. Also, we can make use of various types of fibres. Owing to this ideal combination of scale, machine capacity and our unique knowledge of paper technology, we stand for the supply of a most diverse range of high-quality paper products.

Our company is located at the Kabeljauw 2 in Heelsum, The Netherlands. We are registered at the chamber of commerce under the registration number 09001229. SCHUT PAPIER is a daughter company of the Exacompta Clairefontaine group.

2. Which information is processed by SCHUT PAPIER?

SCHUT PAPIER saves the details of its customers to serve them well. Details that are saved are name, address, city of residence, contact details and bank account numbers. These details are used by SCHUT PAPIER to excecute the activities that were agreed upon and to inform you of relevant products and services we or the partners we collaborate with can deliver.

Information that is saved automatically

For a proper functioning of Schutpapier.nl, for example to properly display, secure and further improve the website, SCHUT PAPIER requires certain bits of information. SCHUT PAPIER therefore collects information about your use of Schutpapier.nl. This information consists of your IP-address (the number that is assigned to you by your internet provider), the type of browser you use (the computer software to open web pages with), the operating system you use, the pages you visit at SCHUT PAPIER and 'cookies'.

3. What are cookies and how does SCHUT PAPIER use these?

Cookies are small bits of (textual) information a server sends to the browser with the aim to return this information to the server upon a next visit. Cookies of SCHUT PAPIER cannot damage your computer, mobile phone, tablet or the files that are saved on them.

Cookies of schutpapier.nl

By using Schutpapier.nl, cookies owned by SCHUT PAPIER are placed on your device. Only SCHUT PAPIER has access to these cookies. SCHUT PAPIER places technical cookies that are required for the functioning of Schutpapier.nl. Besides that, SCHUT PAPIER makes use of so-called session-cookies. The information that is stored in these cookies does not contain any names, addresses or other personal details and the cookies are removed as soon as your use of Schutpapier.nl is ended. SCHUT PAPIER uses these session cookies to adapt the website to the needs of its visitors.

Third-party cookies

We use several Google tools on our website. For example, we make use of Google Analytics for tracking site visits. With the help of their cookies, we can make our website even more user-friendly. Using Google Search, we make it easier for you to search in our website. Via Google Adwords, we can see which advertisements result in which activity our our website. In this way, we are able to focus our online expenses to what is most relevant.

In addition to these Google tools, we also make use of Hotjar. Using this tool, we can track exactly what you are doing on our website: what captures your attention and when you move on to the next page quickly. This allows us to perform customer research in an easy manner, and further improve our website

accordingly.

CRO places a cookie on your device with which we can easily perform AB tests. As a result thereof, a part of those visiting our website will see a slightly different website than the original. This way, we can evaluate which variant of our website best suits the wishes and needs of the users.

LinkedIN also places cookies via our website. With these, we can measure the results of our messages on this social media platform. Again, the aim of these cookies is to improve our actions.

On all third-party cookies, the privacy statement of these third parties also applies.

Removing cookies

It is possible to make adaptations in your browser settings that prevents cookies from being saved to your device upon your next visit to Schutpapier.nl. Please note: this may result in not being able to make use of all features of Schutpapier.nl or a reduced access to (parts of) Schutpapier.nl. To learn more about these functions, it is best to consult your browser instructions or the Help-function of your browser.

4. For which purposes will SCHUT PAPIER use your personal details?

SCHUT PAPIER will use information about you for the following purposes:

- To enable your use of Schutpapier.nl;
- To excecute that what is described in the agreement between you and SCHUT PAPIER;
- To build up anonymous statistical data;
- To secure, adapt and improve Schutpapier.nl;
- To provide information about you to third parties and/or provide third parties access to information about you, but only as far as is acceptable in terms of the AVG (Algemene Verordening Persoonsgegevens) or other legislative obligations.

5. With whom does SCHUT PAPIER share your details?

As part of the agreement, SCHUT PAPIER occasionally makes use of third-party services that excecute part of their work on behalf of SCHUT PAPIER. Examples include the hosting of servers or the performance of online marketing activities.

6. For how long does SCHUT PAPIER save your personal details?

SCHUT PAPIER saves your personal details for as long as it is strictly necessary. Once personal details are received to excecute an agreement with you, SCHUT PAPIER will save your details for the duration of this agreement. After the agreement has ended, SCHUT PAPIER will save your details for a maximum of 7 more years, unless legislation prescribes otherwise.

7. How does SCHUT PAPIER protect your details?

SCHUT PAPIER will take fitting technical and organisational measures to protect your personal details against loss or any illegal form of processing.

7. Your rights regarding your personal details

Viewing, changing or blocking of details

In case you want to know which details SCHUT PAPIER has saved about you, or in case you want to change or block certain details, you can contact us via info@schutpapier.nl. SCHUT PAPIER will send you the requested information within a period of 4 weeks.

Deleting your details

You can request the deletion of your details by sending a message to <u>info@schutpapier.nl</u>. We will take care of the deletion of your personal details unless not deleting them is of key importance to SCHUT PAPIER.

Right to data portability

Would you like to receive your personal details in order to transfer them to another party? You can sen dus your request via info@schutpapier.nl. SCHUT PAPIER will send you the requested information within a period of 4 weeks.

Withdrawal of consent

In case we are processing your details based on your consent, you always have the right to withdraw your consent.

8. Forwarding personal details outside the EU

SCHUT PAPIER will not forward any personal details to countries outside the European Union (EU).

9. Complaints

Do you have complaints or compliments about the way we go about your personal details? We'd love to hear it! In addition, you can also file a complaint at the Dutch Data Protection Authority.

10. Can this Privacy Statement be changed?

This Privacy Statement can be changed. These changes will be announced via the website of SCHUT PAPIER (Schutpapier.nl).

If you have any further questions about this Privacy Statement, please let us know via info@schutpapier.nl.